



Privacy Notice for Patient Online Access

Activation of patient online access for any given patient is only performed with the consent of the patient (or their parent/guardian or representative).

1) Data Controller contact details	Frome Medical Practice, Frome Medical Centre, Enos Way, Frome, Somerset, BA11 2FH Telephone: 01373 301301
2) Data Protection Officer contact details	Kevin Caldwell GP Data Protection Officer Somerset CCG Wynford House Lufton Way Yeovil Somerset BA22 8HR Telephone: 01935 384000 Email: somccg.GPDPO@nhs.net
3) Purpose of the processing	To enable patients to securely access their GP record online and be able to book appointments, request repeat medication and view their medical information.
4) Lawful basis for processing	The following Article 6 and 9 conditions apply: <i>Article 6(1) (a) - Consent of the data subject</i> and: <i>Article 9(2)(a) – Explicit consent of the data subject, unless reliance on consent is prohibited by EU or Member State law</i> We will consider your rights established under UK case law collectively known as the “Common Law Duty of Confidentiality”*
5) Recipient or categories of recipients of the shared data	The data subject (you)
6) Rights to object	Article 6(1)(e) gives the data subject the right to object. If you wish to do so please contact the practice.
7) Right to access and correct	You have the right to access any identifiable data that is being shared and have any inaccuracies corrected.
8) Retention period	Not applicable
9) Right to Complain.	You have the right to complain to the Information Commissioner’s Office, you can use this link https://ico.org.uk/global/contact-us/ or calling their helpline 0303 123 1113 (local rate) or 01625 545 745 (national rate)